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ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Docket Control Center
Arizona Corporation Commission
1200 W. Washington Street
Phoenix, AZ 85007

Re: Matrix Telecom, Inc. d/b/a VarTec Telecom
Replacement Tariff Sheet for A.C.C. Tariff No. 7 (Local Exchange)
Compliance Filing to Decision No. 71786; Docket No. (T-03228A-10-0153), T-20423A-10-0153, T-03517A-10-0153

Dear Sir/Madame:

Enclosed is the original and thirteen (13) copies of the *amended, replacement* tariff sheet for A.C.C. Tariff No. 7 (Local Exchange) filed on behalf of Matrix Telecom, Inc. d/b/a VarTec Telecom in the above-captioned docket filing. The enclosed amended tariff sheet is submitted based on staff's review and requested changes to this filing in compliance with Decision No. 71786 issued in Docket No. 10-0153.

The following *replacement* sheet is included with this filing:

Original Page 37

Removes [additional] sentence from Late Payment Charge

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided.

Any questions you may have regarding this filing may be directed to me at 407-740-3001 or via email to tforte@tminc.com. Thank you for your assistance with this matter.

Sincerely,

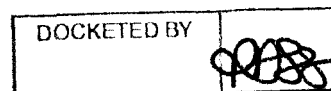
Thomas M. Forte
Consultant to Matrix Telecom, Inc.

Arizona Corporation Commission

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MAY 11 2011

Enclosure
TMF/mw



cc: ACC Compliance Section (1 copy)
S. Klopach - Matrix (Electronic Delivery)
file: Matrix (VarTec) - AZ CLEC
tms: AZ11101

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.8 Payments and Charges, (Cont'd.)

2.8.7 Deposits

The Company may require a deposit, or an increase in the amount of deposit, of a Customer who cannot establish a credit standing satisfactory to the Company. If the actual bills of the Customer subsequently rendered prove that the deposit is either insufficient or excessive, the deposit may be changed in accordance with the facts.

Any such deposit may be held during the continuance of the service as security for the payment of any and all amounts accruing for the service.

A deposit is returned to the Customer, less any amounts due the Company when service is disconnected. If a residential Customer has paid all bills by the due date for the last twelve (12) months, the Company must promptly refund the deposit. The Company is not required to refund deposits on business or commercial accounts until the account is closed. Refunds may be made through a credit on the next billing cycle. Even though a deposit is made, the Customer must still pay bills, including any advance payments, when requested. A Customer's payment of a deposit does not waive or modify the Company's practice of disconnecting service for failure to pay any bills.

2.8.8 Late Payment Fee

If any portion of a Customer's payment is not received by the Company two business days prior to the next billing cycle, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, a late payment fee shall be due to the Company. The late payment fee shall be the portion of the payment not received two business days prior to the next billing cycle, multiplied by 1.5%.